

#### Guide to postal rates Effective from 19th March 2020





# Welcome to our guide to postal rates

At An Post, our aim is to make posting your letters, large envelopes, packets and parcels as easy as possible for you. With this in mind, we offer you four distinct services: Standard Post, Express Post, Registered Post and International Courier Post, depending on your requirements.

## Getting your mail from A to B is easy. You decide. We deliver.

#### Need to know more?

This is a guide to postal rates only.
For more details on any of our services call into your local Post Office or visit **anpost.com**.

#### **Universal Services (USO)**

Universal Services are specified in the Communications Regulation (Universal Postal Service) Regulations 2012-2018 and identified as 'USO' in this publication. See **anpost.com** for the terms and conditions for these services.

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## Calculating Postage

Postal rates are calculated by reference to the weight, shape, size and destination of the item you are posting. Postal items are categorised into 4 distinct types: Letter/Postcard, Large Envelope, Packet and Parcel.

The rates in this booklet reflect this.

To calculate how much it will cost to post your item, refer to the guide on page 3 to determine its rate category and then consult the appropriate rates schedule.

The inclusion of both weight and shape in determining postal rates means that An Post rates reflect the costs involved in processing and delivering items of different sizes and shapes. If you have any questions about our rates or services, please pick up the relevant brochure at your local Post Office or visit anpost.com.

#### **Post Mail Sizes**

#### Letter/Postcard

No larger than C5 (holds an A4 sheet of standard paper folded), weighing no more than 100g. Heavier or larger items may be classed as a large envelope, packet or parcel. The minimum sized envelope that can be used is 90mm x 140mm (W x L). Any item below this size needs to be inserted into an envelope of at least these dimensions to meet regulations. Failure to do so may result in the item being charged at a parcel rate.



235mm

#### Large Envelope

The Large Envelope rate of postage caters for flat items, such as an A4 sheet of standard paper, no larger than the maximum dimensions shown and weighing no more than 500g. Heavier or larger items may be classed as a packet or parcel.



#### **Packet**

Weighing no more than 2kg and within the dimensions shown. Heavier or larger items will be classed as a parcel.

#### **Maximum Dimensions:**

**Tube** - Length plus twice the diameter, no greater than 1,040mm - no one dimension exceeding 900mm.

**Other -** Length plus width plus depth, no more than 900mm with no dimension exceeding 600mm.



2 x (Depth + Width)

#### **Parcel**

Weighing no more than 20kg and within the dimensions shown. Large items with a light overall weight will be charged according to their dimensional weight due to the cost of transporting light but sizeable items. Calculate the dimensional weight and compare this to its physical weight. The greater weight of the two is used to work out the price.

#### Calculate the dimensional weight:

(L x W x D) 6,000 L = Length in centimetres W = Width in centimetres D = Depth in centimetres

# Maximum dimensions: Length: 1.5 metres Length + Girth: 3 metres To calculate Girth: Width

#### How much will it cost?

#### Zone 1 - Ireland and Northern Ireland

	Standard	d (USO)			Register	ed (USO)			Express		
Weight not over	Letter/ postcard	Large envelope	Packet	<sup>‡</sup> Parcel	Letter/ postcard	Large envelope	Packet	<sup>‡</sup> Parcel	Letter/large envelope	Packet	Parcel
100g	€1.10	€2.00	€3.80	€9.00	€8.00	€8.20	€8.20	€13.00	€10.00	€10.00	€12.00
250g		€2.50	€4.80	€9.00		€8.20	€8.30	€13.00	€10.00	€10.00	€12.00
500g		€3.40	€6.20	€9.00		€8.30	€8.40	€13.00	€10.00	€10.00	€12.00
1kg	*		€9.00	€9.00		*	€13.00	€13.00	*	€12.00	€12.00
1.5kg		*	€9.00	€9.00	*	*	€13.00	€13.00	*	€12.00	€12.00
2kg			€9.00	€9.00		*	€13.00	€13.00		€12.00	€12.00
2.5kg		*		€11.00		*		€15.00			€14.00
3kg		*		€11.00		*		€15.00			€14.00
3.5kg				€11.00		*		€15.00	*	*	€14.00
4kg				€11.00		*		€15.00		*	€14.00
4.5kg				€11.00		*		€15.00	*	*	€14.00
5kg	*			€11.00		*	*	€15.00	*	*	€14.00
10kg				€13.00	*			€17.00	*	*	€16.00
15kg	*		*	€13.00	*	*		€17.00	*	*	€16.00
20kg				€16.00				€20.00	*	*	€19.00
Ceadúnas/ meter discount applicable up to 2kg †	€0.05	€0.05	€0.10								
<b>Express post</b> with Signature and											Express rate plus

€2.00

#### Zone 2 - Great Britain

Insurance (ROI only)

	Standar	d (USO)			Registe	red (USO)			Express		International Courier#
Weight not over	Letter/ postcard	Large envelope	Packet	<sup>‡</sup> Parcel	Letter/ postcard	Large envelope	Packet	<sup>‡</sup> Parcel	Letter/ large envelope	Packet	Letter/large envelope/ packet/parcel
100g	€1.80	€2.90	€5.50	€21.00	€8.70	€9.90	€12.50	€28.00	€13.50	€13.50	€31.50
250g		€4.50	€6.50	€21.00		€11.35	€13.50	€28.00	€14.50	€14.50	€31.50
500g		€5.70	€7.50	€21.00		€12.70	€14.50	€28.00	€15.50	€15.50	€31.50
1kg			€11.00	€21.00			€18.00	€28.00		€19.00	€41.50
1.5kg			€14.00	€21.00			€21.00	€28.00		€22.00	€44.50
2kg			€14.00	€21.00			€21.00	€28.00		€22.00	€47.50
2.5kg				€23.00				€30.00		Δ	€50.50
3kg				€23.00				€30.00		Δ	€53.50
3.5kg				€23.00				€30.00		Δ	€56.50
4kg				€23.00				€30.00		Δ	€59.50
4.5kg				€23.00				€30.00		Δ	€62.50
5kg				€23.00				€30.00		Δ	€65.50
10kg	*			€25.00				€32.00		Δ	
15kg		*	*	€25.00	*	*		€32.00		Δ	
20kg	*		*	€25.00	*	*	*	€32.00		Δ	
#Each additional	ıl										€3.00

 $<sup>^{\</sup>star}~$  This weight exceeds the current category and automatically moves to a higher category.

<sup>†</sup> Meter and Ceadúnas discounts are applied to the Standard Post rate for Letters/Postcards, Large Envelopes and Packets above.

 $<sup>^{\</sup>star}$  This weight exceeds the current category and automatically moves to a higher category.

<sup>‡</sup> Domestic and International Parcels up to 10kg are covered by the USO.

 $<sup>\</sup>Delta\,$  This weight exceeds the current category size, see International Courier.

<sup>#</sup> International Courier Service, in conjunction with DHL, is available from selected Post Offices. See anpost.com/internationalcourier for more details.

 $<sup>\</sup>ensuremath{\ddagger}$  Domestic and International Parcels up to 10kg are covered by the USO

#### Zone 3 - Europe

	Standard	d (USO)			Register	ed (USO)			Express <sup>◊</sup>	Int Courier (EU)#	Int Courier (Non EU)#
Weight not over	Letter/ postcard	Large envelope	Packet	‡Parcel	Letter/ postcard	Large envelope	Packet	‡Parcel	Letter/ large envelope/ packet	Letter/ large envelope/ packet/ parcel	Letter/ large envelope, packet/ parcel
100g	€1.80	€2.90	€6.00	€28.00	€8.70	€9.90	€13.00	€35.00	€14.00	€43.00	€46.50
250g		€4.50	€7.00	€28.00		€11.35	€14.00	€35.00	€15.00	€43.00	€46.50
500g		€5.70	€8.00	€28.00		€12.70	€15.00	€35.00	€16.00	€43.00	€46.50
1kg			€11.50	€28.00			€18.50	€35.00	€19.50	€59.50	€62.50
1.5kg			€14.50	€33.50			€21.50	€40.50	€22.50	€63.50	€66.50
2kg			€14.50	€35.50			€21.50	€42.50	€22.50	€67.50	€70.50
2.5kg				€40.00				€47.00	Δ	€71.50	€74.50
3kg				€44.00				€51.00	Δ	€75.50	€78.50
3.5kg				€52.00				€59.00	Δ	€79.50	€82.50
4kg				€57.00		*		€64.00	Δ	€83.50	€86.50
4.5kg				€62.00				€69.00	Δ	€87.50	€90.50
5kg		*	*	€67.00				€74.00	Δ	€91.50	€94.50
Each additional 1kg max 20kg				€1.00			•	€1.00	Δ	€6.00	€7.00

<sup>\*</sup> This weight exceeds the current category and automatically moves to a higher category.

#### Zone 4 - Rest of the World

	Standard	(USO)			Register	ed (USO)			Express <sup>◊</sup>	International Courier#
Weight not over	Letter/ postcard	Large envelope	Packet	‡Parcel	Letter/ postcard	Large envelope	Packet	‡Parcel	Letter/ large envelope/ packet	Letter/ large envelope/ packet/ parcel
100g	€1.80	€2.90	€7.00	€29.00	€8.70	€9.90	€14.00	€36.00	€15.00	€49.00
250g		€4.50	€8.00	€29.00		€11.35	€15.00	€36.00	€16.00	€49.00
500g		€5.70	€9.00	€29.00		€12.70	€16.00	€36.00	€17.00	€49.00
1kg			€15.50	€29.00		*	€22.50	€36.00	€23.50	€64.00
1.5kg		*	€22.50	€34.50			€29.50	€41.50	€30.50	€68.50
2kg			€22.50	€36.50		*	€29.50	€43.50	€30.50	€73.00
2.5kg				€41.00				€48.00	Δ	€77.50
3kg				€45.00		*		€52.00	Δ	€82.00
3.5kg				€53.00		*	*	€60.00	Δ	€86.50
4kg				€58.00				€65.00	Δ	€91.00
4.5kg				€63.00		*		€70.00	Δ	€95.50
5kg				€68.00				€75.00	Δ	€100.00
Each additional 1kg max 20kg	*	*		€3.00		*	•	€3.00	Δ	€9.00

<sup>\*</sup> This weight exceeds the current category and automatically moves to a higher category.

 $<sup>\</sup>Delta$  This weight exceeds the current category size, see International Courier.

<sup>#</sup> International Courier Service, in conjunction with DHL, is available from selected Post Offices. See anpost.com/internationalcourier for more details.

<sup>♦</sup> Delivery to selected destinations only, please see **anpost.com** for more details or ask at your local Post Office.

<sup>‡</sup> Domestic and International Parcels up to 10kg are covered by the USO.

 $<sup>\</sup>Delta$   $\,$  This weight exceeds the current category size, see International Courier.

<sup>#</sup> International Courier Service, in conjunction with DHL, is available from selected Post Offices. See anpost.com/internationalcourier for more details.

 $<sup>\</sup>Diamond \quad \text{Delivery to selected destinations only, please see } \textbf{anpost.com} \text{ for more details or ask at your local Post Office.}$ 

<sup>‡</sup> Domestic and International Parcels up to 10kg are covered by the USO.

#### **Passport Express**

Skip the gueues and get your passport delivered to your door.#

#### **Passport Express fees**

Single Application	€9.50
Up to four family applications	€16.00
Passport fees	
Standard 10 year Passport	€80.00
5 year Passport (for ages up to 18 years)	€30.00
Large Passport (66 page 10 year)	€110.00

#### **Redirection Service**

Are you moving home or just staying away for a while? Have your mail redirected to your new address.#

			- 050	
Duration	Residential - In Ireland (fee per redirection)	Residential - Abroad (fee per redirection)	Business - In Ireland (fee per company name)	Business - Abroad (fee per company name)
Up to 1 month	€35.00	€50.00	€70.00	€95.00
Up to 3 months	€90.00	€125.00	€175.00	€240.00
Up to 6 months	€140.00	€190.00	€250.00	€345.00
Up to 12 months	€180.00	€240.00	€350.00	€470.00

#### **Mailminder Service**

We can hold on to your mail for you while you're away and deliver it when you know you'll be home.#

Duration	Per Address (Residential)	Per Address (Business)
Less than 4 weeks	€14.00	€28.00
 4 to 8 weeks	€19.00	€38.00
8 to 12 weeks	€24.00	€48.00

#### **Additional Insurance Services**

Customers using the Registered Post service within the Republic of Ireland have the option to avail of additional insurance against loss or damage occurring to their item.#

Compensation Limit	Additional Fee
€1,500	€4.50
€2.000	€5.50

For more detailed information on National and International compensation limits for insured items, please see **anpost.com/RegisteredPost.** 

<sup>#</sup> Specific terms and conditions apply. Please pick up the relevant brochure at your local Post Office or visit **anpost.com**.

#### Click & Post

Need to send or return something? With Click & Post you can calculate, pay and print your own postage online. Simply attach the label to your item and drop it in-store to your local Post Office, PostPoint location or An Post parcel locker at your convenience.

Ireland rates from	Letter/Postcard	Large Envelope	Packet	Parcel
Standard	-	-	-	€9.00
Registered Post	€8.00	€8.20	€8.20	€13.00
Express Post	€10.00	€10.00	€10.00	€12.00
UK rates from	Letter/Postcard	Large Envelope	Packet	Parcel
Standard	-	-	€5.50	€21.00
Registered Post	€8.70	€9.90	€12.50	€28.00
Express Post	€13.50	€13.50	€13.50	-
Europe rates from	Letter/Postcard	Large Envelope	Packet	Parcel
Europe rates from Standard	Letter/Postcard	Large Envelope	<b>Packet</b> €6.00	Parcel €28.00
•	Letter/Postcard - €8.70	Large Envelope - €9.90		
Standard	-		€6.00	€28.00
Standard Registered Post	- €8.70 €14.00	- €9.90	€6.00 €13.00	€28.00
Standard Registered Post Express Post	- €8.70 €14.00	- €9.90 €14.00	€6.00 €13.00 €14.00	€28.00 €35.00 -
Standard Registered Post Express Post Rest of World rates from	- €8.70 €14.00	- €9.90 €14.00	€6.00 €13.00 €14.00	€28.00 €35.00 - Parcel

The rates above are for sending items. Rates for returns are available at <code>anpost.com/ClickandPost</code>

Find out more at anpost.com/ClickandPost

#### **Business Response Services**

An annual licence fee of €165.00 is applicable to this service.#

		U	so ———	
Weight not over	Letter / Postcard	Large Envelope	Packet	Parcel ^
100g	€1.05	€1.95	€3.70	€9.00
250g	*	€2.45	€4.70	€9.00
500g	*	€3.35	€6.10	€9.00
1kg	*	*	€8.90	€9.00
1.5kg	*	*	€8.90	€9.00
2kg	*	*	€8.90	€9.00

<sup>^</sup>For parcels over 2kg, please refer to Zone 1 Standard Parcel Rates.

#### **Sending Books Abroad**

Special rates are available for posting books to addresses outside of Ireland.#

	USC	
Weight not over	Europe (including Britain)	Rest of the World
3kg	€21.00	€23.50
4kg	€28.50	€30.50
5kg	€34.00	€36.50

<sup>#</sup> Specific terms and conditions apply. Please pick up the relevant brochure at your local Post Office or visit **anpost.com**.

<sup>\*</sup>This weight exceeds the current category and automatically moves to a higher category.

#### **Marketing with Direct Mail**

An Post offers a range of Direct Mail solutions for businesses so you can bring your customers closer using the power of mail. Whether a large volume Publicity Post mailing or a targeted Admailer campaign to your specific audience, addressed or unaddressed, delivery only or requiring the full design process, talk to us for the best solution for your business.

For a full details of our Direct Mail offerings please visit **anpost.com/DirectMail** or talk to your An Post account manager.

#### **Business Collection Service**

Business customers can have their out-going mail collected directly from their premises.

Annual Collection Fee	Fee Per Special Collection
€3,000.00	€60.00

An additional charge in relation to distance travelled to collect the mail may apply in certain circumstances.

#### **Other Services**

We also offer an additional range of postal and delivery services.

Services	Rate
PO Box / Private Bag	€325.00
Replacement Keys	€70.00
Vanity PO Box	€700.00
PO Box delivery	€1,100.00
Distance fee per km (Collections &	τ PO Box delivery) €1.00
Caller Service	€325.00
PO Box forward (including deliver	y) €2,250.00
Minimum Customs Administration	Fee €10.00
AddressPal to my Post Office from	the UK¹ €3.95
AddressPal direct to me from the	UK¹ from €6.49
AddressPal direct to me from the	USA¹* from €15.99
Click & Post returns <sup>2</sup>	€4.95
Gift packaging within Ireland from	1 €6.00
Gift packaging outside Ireland fro	m €10.00

<sup>&</sup>lt;sup>1</sup>Specific terms and conditions apply. Additional fees will apply for oversized items. Please visit **AddressPal.ie** for details.

#### **Articles for the Blind (USO)**

An Post also offers a special service whereby letters or packets which contain literature/articles for use by blind people are transmissible free of charge. These articles should be marked 'Articles for the Blind'.

<sup>\*</sup>Customs and customs clearance fees may apply. Please visit **AddressPal.ie** for details.

<sup>&</sup>lt;sup>2</sup>Specific terms and conditions apply. Please visit **anpost.com** for details.

<sup>□</sup>Specific terms and conditions apply. Please visit **anpost.com** 



#### Discounts and incentives

An Post offers a number of discounts and incentives to customers sending post in significant volumes. These are possible because of work-sharing arrangements which reduce costs for all concerned. Visit **anpost.com/contactus** for more information.

#### For further information:

Visit:

anpost.com/contactus

**Call Customer Services:** 

017057600

Write to: An Post

**Customer Services** 

GPO

O'Connell Street Lower

Freepost Dublin 1 D01 F5P2 Call into:

your local post office and ask for details.

